

Quantum Fiber Customer Service 833.926.1289

Download the Quantum Fiber from ATT and troubleshoot before contacting customer service. If you have problems, reach out to committee@livingstonlakescondo.com.

Change Wi-Fi Password (Quantum Fiber app)

1. Open the **Quantum Fiber app** on your phone.
2. Sign in if you aren't already.
3. On the home screen, tap **WiFi** or **Network**.
4. Select your **Wi-Fi network name (SSID)**.
5. Tap **Edit** or **Advanced Settings**.
6. Find the **Wi-Fi Password** field.
7. Enter your new password.
8. Tap **Save** or **Apply**.

Important things to know

- After changing it, **all devices will disconnect**.
- You'll need to reconnect each device using the new password.

Changing your **ACCOUNT password**, these are the directions below:

If you're already logged in

1. Open the **Quantum Fiber app**.
2. Tap **Account** or **Profile** (usually in the bottom menu).
3. Select **Security** or **Login & Security**.
4. Tap **Change Password**.
5. Enter:
 - Your **current password**
 - Your **new password**
6. Confirm the new password and tap **Save** or **Update**.

If you forgot your password

1. Open the app or go to the **Quantum Fiber login screen**.
 2. Tap **Forgot Password?**
 3. Enter your **email address** associated with your account.
 4. Check your email for the reset link.
 5. Follow the link to create a new password.
 6. Return to the app and log in with your new password.
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